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Windows Systems Administrator specializing in PowerShell automation

## EXPERIENCE

Exabeam: **Sr. Systems Administrator** *September 2022 – December 2024*

- Administered policy configuration, software deployment, and patching for 700+ workstations using Intune and Jamf
- Implemented a trusted device program to ensure sensitive resources can only be accessed from managed workstations
- Worked closely with the IT helpdesk to resolve end-user issues and service requests

Sage Intacct: **Senior Engineer, Directory Services** *January 2021 – June 2022*

- Maintained a global Active Directory forest with 12 regional domains and 10,000+ users
- Developed PowerShell modules for interfacing with Code42's and AirWatch's public APIs, in order to facilitate the automation of business processes involving those platforms

Imperva *December 2014 – December 2020*

**Sr. Systems Administrator** *February 2018 – December 2020*

- Implemented changes across Imperva's on- and offboarding automations to prepare for Microsoft's deprecation of basic authentication for Exchange Online
- Implemented a major re-architecting of Imperva's file server (DFSR) infrastructure to dramatically decrease the time needed to recover from storage outages

**Systems Administrator** *December 2014 – February 2018*

- Created solutions (primarily in PowerShell) to automate business processes
- Administered the monthly Windows updates cycle for 200+ servers and 1,000+ workstations
- Assisted the IT helpdesk with escalations of day-to-day end-user issues

Brocade Communications Systems: **IT Systems Administrator** *June 2012 – December 2014*

- Developed and maintained 200+ PowerShell scripts to facilitate the day-to-day processes of the User Account Management (UAM) team
- Automated the employee onboarding process to facilitate two major acquisitions

UC Berkeley Student Affairs IT *May 2010 – May 2012*

**Windows Systems Administrator** *June 2011 – May 2012*

- Developed and maintained the 50+ Windows servers supporting 1,800+ Student Affairs staff

**Residential Computing Consultant (RCC)** *May 2010 – May 2011*

- Worked with a team of 30 RCCs to support over 8,000 students in the Berkeley residence halls

## EDUCATION

University of California, Berkeley: **B.S. in Electrical Engineering and Computer Science** *May 2012*

## SKILLS AND ACCOMPLISHMENTS

### TECHINICAL

- Languages and software
  - 12 years writing and maintaining business-critical **PowerShell** automations
  - 13 years administering **Microsoft Active Directory** and related technologies
  - SaaS productivity platforms
    - 8 years administering **Microsoft 365** (Exchange Online)
    - 2 years administering **Google Workspace**
  - Endpoint management
    - 8 years administering **Microsoft SCCM** and **Intune**
    - 2 years administering **Jamf Pro**
  - 8 years managing **IdP/SSO** systems (Okta, Azure Enterprise Applications, Ping Identity)
- Operating Systems
  - 8 years managing patching and compliance for **Windows workstations**
  - 9 years administering **Windows Server**
  - Basic Linux systems administration and command-line literacy
- Infrastructure design, configuration, and operation
  - 9 years architecting and managing **VMware ESXi/vSphere**
  - 6 years designing and maintaining **datacenter power distribution**
  - Basic **network troubleshooting** (routers, switches, port forwarding, firewall traversal)
- Governance & compliance
  - 10 years of experience working in (and providing audit evidence for) environments subject to strict industry standards (**SOC 2, ISO 27001, HIPAA, SOX**)
- Tutorials/technical writing
  - 14 years **writing and maintaining documentation** for technical processes and scripts

### TEAMWORK AND INTERPERSONAL SKILLS

- Can communicate technical concepts in everyday language and train others
- Can develop technical processes from end-user requirements and coordinate their execution
- Routinely works with cross-functional teams to develop automations for existing processes